



# Al Agent Solutions

For Retail, Hospitality & Services

# Industry Use Cases

Deploy Aitom AI agents to interact with guests, enhance operational workflows, and enable data-driven insights for a seamless experience across all industries

#### Al Product Agent

Assist customer with product inquiries and make relevant recommendations

#### Al Feedback Agent

Drive customer engagement and encourage feedback sharing

#### **Al Service Robot**

Engage customers and lead them to product sections

### Al Knowledge Agent

Provide answers to staff on enterprise knowledge





#### Al Virtual Receptionist

Receive and register guests and notify staff of guest arrival

#### Al Concierge

Recommend and guide visitors to offices, dining and shopping hotspots

#### **AI Trainer**

Virtual trainer for staff courses on operational skills



# Features and Skills





- \* Greet users
- \* Interact with voice, text and touch
- \* Hold natural conversations with users
- \* Converse in multiple languages
- \* Make recommendations to customers
- \* Trainable in large-scale knowledge, including thousands of products/SKUs
- \* Trained with different domain skills
- \* Highly configurable

# Benefits

### X Versatile skill set

Augment your workforce with AI agents trained in a wide range of domain skills

## © 24/7 Productivity

Maximise operational productivity with AI agents that deliver round-the-clock performance

# Train once, use everywhere

A single "brain" to control AI agents in different forms, from tablets to kiosks to robots

### Personalisation

Deliver personalised, human-like experiences to customers with Al agents

### Insights from human-Al conversations

Unlock new ways to boost business revenue or productivity



# Make our Al Agents part of your workforce today.

Speak with your account manager or contact sales@anewtech.com.sg

Visit anewtech.ai to learn more